

## CUSTOMER SERVICE RESPONSE CARD

The City of Wood Village values your opinion, and we would like to know about your recent experience with City services or staff. Please take a few minutes to complete this customer satisfaction survey, and thank you for taking the time to be part of this valuable process!

**Was City staff helpful in answering your question or resolving your issue?**

Yes  No  Somewhat

**Was your question or concern answered in a manner that was easy to understand?**

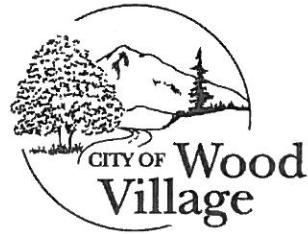
Yes  No  Somewhat

**Were you helped in a timely manner?**

Yes  No  Somewhat

**Was City staff professional and courteous?**

Yes  No  Somewhat



Please list any other comments or concerns: \_\_\_\_\_

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How would you improve a particular City service? \_\_\_\_\_

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If you would like to receive follow-up on your concerns, please provide contact information.

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***Please return this card to the City Administrator, who is located in City Hall, 2055 NE 238<sup>th</sup> Drive, Wood Village, OR 97060-1095. Thank you.***