

CUSTOMER SERVICE RESPONSE CARD

The City of Wood Village values your opinion, and we would like to know about your recent experience with City services or staff. Please take a few minutes to complete this customer satisfaction survey, and thank you for taking the time to be part of this valuable process!

Was City staff helpful in answering your question or resolving your issue?

Yes No Somewhat

Was your question or concern answered in a manner that was easy to understand?

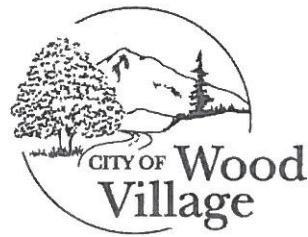
Yes No Somewhat

Were you helped in a timely manner?

Yes No Somewhat

Was City staff professional and courteous?

Yes No Somewhat



Please list any other comments or concerns: _____

How would you improve a particular City service? _____

If you would like to receive follow-up on your concerns, please provide contact information.

Please return this card to the City Administrator, who is located in City Hall, 2055 NE 238th Drive, Wood Village, OR 97060-1095. Thank you.