

**CUSTOMER SERVICE RESPONSE CARD**



We value your opinion!  
Please take a few minutes to complete this customer satisfaction survey, and thank you for taking the time to be part of this valuable process!

Name of Staff Person: \_\_\_\_\_

**Was City staff helpful in answering your question or resolving your issue?**

Yes  No

**Was your question or concern answered in a manner that was easy for you to understand?**

Yes  No

**Were you helped in a timely manner?**

Yes  No

**Was City staff professional and courteous?**

Yes  No

Please list any other comments or concerns:

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How would you improve a particular City service?

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If you would like to receive follow-up on your concerns, please provide contact information.

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*Please return this postage-paid card to the City Administrator.*